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WHAT ARE SETUP CHARGES?

Setup charges are the fees associated with the time it takes to prepare the art for production.

IS THERE A SETUP CHARGE?

Yes, there is a setup charge on all first time orders for imprinted items.

WHAT IS THE COST?

Pricing is quoted by our Customer Support team. Your artwork may be required for proper quoting, Please reach out to orders@ergodyne.com for quotes on artwork fees and set-up charges.

HOW LONG DOES THE PROCESS TAKE?

Embroidery and screen printing orders have a standard 3 week lead time from approval. Heat transfer orders are 2 weeks for the initial order while repeat transfer orders are 1 week.

CAN I PAY A FEE TO HAVE MY ORDER FASTER?

Ergodyne does not offer an expedited order production option. However, you are able to indicate expedited freight for a quicker order arrival.

WHAT ARE YOUR ARTWORK REQUIREMENTS?

- Vector art or high resolution art (300DPI (dots per inch) at 5". Acceptable Formats: Adobe Creative Suite (CC) Illustrator (.ai), Photoshop (.psd), InDesign (.indd) & Acrobat (.pdf) files. Please make sure all file formats are editable and include all supporting documents and links. Avoid embedding images or sending flattened pdf documents.
- Fonts: All fonts should be converted to outlines. If editing of text is needed, please make sure to furnish all fonts with your files.
- Vector Art vs. Raster Art: Vector Art (Line Art) should be supplied whenever possible. This allows best resolution of graphics regardless of scaling or size. Raster Art (Photographic) is resolution dependent and should be supplied at a minimum resolution of 75ppi @ final size. (NOTE: Consideration of final resolution must be considered when building scaled art files)

- Color Matching: Colors should always be built using the Pantone Color Library with PMS number call outs for color. This should be consistent throughout the file(s) to assure proper color accuracy and matching.
- Cut Paths: Any graphics that require cut-to-shape or contour cutting should include a "Cut Path". This vector path should be on its own layer and should be one continuous path (not segmented).
- Graphics with Bleed: Supplied art files should include a minimum ¼" (.250") bleed—larger whenever possible.
- Quality in Quality Out: The quality of the art files received has a direct impact on the quality of the printing and final graphics. If ever in question, please do not hesitate to call for help or clarification.

WHAT IS HIGH RESOLUTION ART?

A "dot" (also known as a "pixel") describes the number of discrete points that can be captured by digital cameras. "Dots per inch" (dpi) measures the density of the image when printed. Long story short - 300DPl is considered to be high resolution art and it needs to be that or higher to be up to snuff on each product.

ARE THERE ANY ARTWORK RESTRICTIONS?

Yes, we reserve the right to decline design submissions we deem offensive or infringe on any intellectual property or third party rights.

CAN I SEE A SAMPLE OF WHAT THE PRODUCT WILL LOOK LIKE?

A digital mock-up of what the finished product will look like will be sent for approval and sign off before proceeding with the initial order.

WHAT IS THE MOQ?

MOQ = minimum order requirement. The minimum order requirement varies based on product and process. For example, high-visibility heat transfers and embroidered hat orders have an MOQ of 12. Can mix and match sizes/colors to meet the 12 piece requirement.

IS IT POSSIBLE TO MAKE CHANGES TO MY ORDER AFTER I EMAIL MY PURCHASE ORDER TO THE ORDERS DEPARTMENT?

Once production starts, we are unable to make changes to your order.



HI-VIS CLASS 2 AND CLASS 3 VESTS

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3, 4, 5 and 6 (front).



BACK - 8255HL



FRONT - 8255HL

MODELS AVAILABLE

8010HL*	8216BA	8244PSV
8020HL*	8217BA	8245PSV
8040HL*	8220HL	8246Z
8080BAX*†	8220Z	8255HL
8126HL	8225HL	8256Z
8205HL	8225Z	8260FRHL
8205Z	8229Z	8310HL
8210HL	8230Z	8320Z
8210Z	8235ZX†	8330Z
8215BA	8240HL	8356FRHL

^{*}Non-Certified

МОД	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

[†]Location 1 Not Available



HI-VIS SURVEYORS VEST

Digital heat transfer your logo to location 1 (back) and/or location 4 (front pocket).



BACK - 8254

MODELS AVAILABLE

8248Z	8250ZHG	8254HDZ
8249Z	8253HDZ	8346Z
8250Z		

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



FRONT - 8254



HI-VIS T-SHIRT

Digital heat transfer your logo to location 2 (back) and/or locations 3 & 4 (front).



FRONT - 8089



FRONT - 8391



BACK - 8091

MODELS AVAILABLE

8089	8281BK	8291BK
8091	8289	8391
8280BK	8289BK	

МОД	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



HI-VIS SWEATSHIRT

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3 & 4 (front).



FRONT - 8393

MODELS AVAILABLE

8293	8373	8393	
8372	8392	8397	

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



BACK - 8293



HI-VIS JACKET

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3, 4, 5 and 6 (front).



BACK - 8365





FRONT - 8365

MODELS AVAILABLE

8285-IN	8366	8379	
8287	8377	8381	
8365	8379	8386	
8365BK	8381		

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may
	apply if high-resolution
	art is not provided.
	From order acceptance date*



ARM/LEG BAND - BUTTON SNAP CLOSURE/SEAT BELT COVER

Digital heat transfer your logo to location 1 (center).



MODELS AVAILABLE

8001

8004

моц	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





HI-VIS NECK SHADE

Digital heat transfer your logo to location 1 (back).



MODELS AVAILABLE

8005 8006

HEAT TRANSFER - RECOMMENDED		
MOQ	12	
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.	

EMBROIDERY

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*

NOTES:

Embroidery available on front only.



SKULLERZ® EYEWEAR

SAFETY GLASSES

Pad print your logo to location 1 (temple) and/or location 2 (lens).





MODELS AVAILABLE

BALDR**	SAGA*	VALI*
ODIN**	SKOLL*	
DAGR*	THOR**	
*Location 1 Not Δvailable		

PAD PRINT

MOQ	144
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

NOTES:

Price is per imprint applied. One color only.

^{**}Location 2 Not Available



SKULLERZ® HEAD PROTECTION

BUMP CAPS

Digital heat transfer or embroider your logo to location 1 (front).



MODELS AVAILABLE

8950	8955	8960XL
8950XL	8960	8965

EMBROIDERY

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

моц	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



SKULLERZ® HEAD PROTECTION

HARD HATS

Pad print or sticker your logo to location 1 (front), and/or location 2 (sides) and/or location 3 (back).





MODELS AVAILABLE

8970	8972
8971	8973

PAD PRINTING - RECOMMENDED		
MOQ	40	
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.	

NOTES:

One or two color.

STICKER

MOQ	12
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



PROFLEX® GLOVES

GLOVES AND SLEEVES

Digital heat transfer your logo to location 1 (cuff).



MODELS AVAILABLE

7001	7022	7041
7021	7031	7941

HEAT TRANSFER

МОД	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

NOTES:

Per pair.



PROFLEX® SUPPORTS

BACK SUPPORTS

Digital heat transfer your logo to locations 1 or 2 (either side).



MODELS AVAILABLE

100	1100SF	1625
100HV	1400UN	1650
1051	1600	2000SF

HEAT TRANSFER

моц	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

1400



FIRE & RESCUE GEAR BAGS

Digital heat transfer your logo to location 1 (back or sides) and/or location 2 (pocket end).







MODELS AVAILABLE

5005	5005W
5005P	5008

1 week. Please a additional time for larger orders. Additional art fees may apply if high-resolution a not provided.	f rt is



DUFFELS

Digital heat transfer your logo to location 1 (back).



MODELS AVAILABLE

5020 5020P

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



WATER RESISTANT DUFFEL

Embroider your logo to location 1 (top flap).



MODELS AVAILABLE

5030

EMBROIDERY

MOQ	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.
	From order acceptance date*

GENERAL DUTY GEAR BAG

Digital heat transfer or embroider your logo to location 1 (back) and/or location 2 (pocket end).



MODELS AVAILABLE

5116

HEAT TRANSFER - RECOMMENDED

моц	12	
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.	

EMBROIDERY

MOQ	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



GEAR BAGS

Digital heat transfer your logo to location 1 (back or side).





MODELS AVAILABLE

5060	5080
5063	5130

^{*}Black top location not available

MOQ	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



BACK - 5080



WHEELED GEAR BAG

Embroider your logo to location 1 (top flap).



MODELS AVAILABLE

5120

EMBROIDERY

MOQ	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



GENERAL DUTY GEAR BACKPACK

Embroider your logo to location 1 (top of flap).



5143

MODELS AVAILABLE

5143

EMBROIDERY

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



SQUIDS® GRABBERS

GLOVE CLIPS

Pad print your logo to location 1 (two sides one clip) or locations 1 and 2 (two sides both clips).





MODELS AVAILABLE

3400* 3405†

3420*

*Available in bulk, print on two sides both clips. †Print on two sides one clip.

PAD PRINT

моц	240
LEAD TIME	8 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

NOTES:

Black or white only, other colors available for an additional cost. Individually packaged items must be ordered in multiples of 6. Bulk packaged items will deliver in packs of 100.

SAFETY SLOGANS:

- "Think Safety"
- "Be Tenacious"
- "Safety First"
- "Stop Hand Injuries"
- "Zero Injuries"







PLASTIC WIDE MOUTH WATER BOTTLE

Pad print your logo to location 1 (side).



5151

MODELS AVAILABLE

5151

PAD PRINT

моц	100
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

INSULATED STAINLESS STEEL WATER BOTTLE

Laser etch your logo to location 1 (side).



5152

MODELS AVAILABLE

5152

LASER ETCH

MOQ	25
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



PHASE CHANGE COOLING VEST

Digital heat transfer your logo to location 1 (back) and/or location 2 (front).



BACK-6230

MODELS AVAILABLE

6230	6255
6235	6260

МОД	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



FRONT - 6230



MULTI-BAND

Customize our multi-bands by using one of our templates or with a completely custom design.



6485

MODELS AVAILABLE

6485 6485HV 6487

SUBLIMATE

моц	6
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*

NOTES:

Completely custom. Design from scratch or use one of our 5 templates.

CUSTOM EXAMPLES







TEMPLATES













COOLING TOWEL

Digital heat transfer or screen print your logo to multiple locations.



6602



6602MF

MODELS AVAILABLE

6601	6602MF
6602	6603

HEAT TRANSFER - RECOMMENDED	
моц	12
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

From order acceptance date*

SCREEN PRINTING

MOQ	12
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*

NOTES:

One color only. BULK not included.



ABSORPTIVE BANDS

Digital heat transfer your logo to location 1 (front).







MODELS AVAILABLE

6605 6630 6615

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



HIGH PERFORMANCE HAT W/ NECK SHADE

Digital heat transfer or embroider your logo to location 1 (front) and/or digital heat transfer your logo to location 2 (neck shade).





BACK - 6650

MODELS AVAILABLE

6650

HEAT TRANSFER - RECOMMENDED	
MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

EMBROIDERY

моц	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

NOTES:

Embroidery available on front only.



HARD HAT COOLING ATTACHMENTS

Digital heat transfer your logo to location 1 (back).



MODELS AVAILABLE

6660 6670CT 6717CT

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





COOLING ARM SLEEVES/BANDANAS/TRIANGLE HAT

Digital heat transfer your logo to location 1 (wrist or front).



MODELS AVAILABLE

6690	6705CT	6710MF
6700CT	6710CT	

МОД	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



SNAP-UP RANGER HAT

Digital heat transfer your logo to location 1 (front).



MODELS AVAILABLE

8936

MOQ	12
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



COOLING SKULL WRAPS AND CAPS

Digital heat transfer your logo to location 1 (front).



MODELS AVAILABLE

6634

6632

MOQ	12
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





COOLERS

Pad print your logo to location 1 (front).



MODELS AVAILABLE

5170

PAD PRINT

мод	12
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



SHAX® SHELTERS

POP-UP TENTS

Digital heat transfer your logo to location 1 (front) and/or location 2 (sides) or sublimate your logo to multiple locations.



MODELS AVAILABLE

6000	6000C	6015	
6010	6005		

HEAT TRANSFER

MOQ	1-25
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

NOTES:

Black or white only. MAX of 25 tents - more than that will be done at the supplier. No pallet discount.



6005 CUSTOM BRANDED TENT

SUBLIMATE

МОЦ	1
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*

NOTES:

Completely custom product with full-color wide dye sublimation. No color limitations - entire canopy & valance printing capabilities.



THERMAL BASE LAYER - SHIRT AND BOTTOMS

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3, 4, 5 and 6 (front).



MODELS AVAILABLE

6435 6480

моц	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





FRONT - 6480

BACK - 6480



THERMAL JACKET AND BIBS

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3, 4, 5 and 6 (front).





FRONT - 6466

BACK - 6466

MODELS AVAILABLE

6466

6471

HEAT TRANSFER - RECOMMENDED

моц	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





FRONT - 6471

BACK - 6471

EMBROIDERY

MOQ	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



BEANIES

Embroider your logo to location 1 (side).



MODELS AVAILABLE

6804	6812	6820	_
6806	6816		
6811Z	6818		

EMBROIDERY

2 weeks on new logos, 1 week on	МОД	12
LEAD TIME EXISTING logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*	LEAD TIME	logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

NOTES:

6816 will no longer be reversable.



BALACLAVAS

Embroider your logo to location 1 (forehead) and/or location 2 (neck).





MODELS AVAILABLE

6821	6824	6828	
6822	6826	6960	
6823	6827		

EMBROIDERY

MOQ	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.