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#### WHAT ARE SETUP CHARGES?

Setup charges are the fees associated with the time it takes to prepare the art for production.

#### IS THERE A SETUP CHARGE?

Yes, there is a setup charge on all first time orders for imprinted items.

#### WHAT IS THE COST?

Pricing is quoted by our Customer Support team. Your artwork may be required for proper quoting, Please reach out to orders@ergodyne.com for quotes on artwork fees and set-up charges.

#### **HOW LONG DOES THE PROCESS TAKE?**

Embroidery and screen printing orders have a standard 3 week lead time from approval. Heat transfer orders are 2 weeks for the initial order while repeat transfer orders are 1 week.

#### CAN I PAY A FEE TO HAVE MY ORDER FASTER?

Ergodyne does not offer an expedited order production option. However, you are able to indicate expedited freight for a quicker order arrival.

#### WHAT ARE YOUR ARTWORK REQUIREMENTS?

- Vector art or high resolution art (300DPI (dots per inch) at 5". Acceptable Formats: Adobe Creative Suite (CC) Illustrator (.ai), Photoshop (.psd), InDesign (.indd) & Acrobat (.pdf) files. Please make sure all file formats are editable and include all supporting documents and links. Avoid embedding images or sending flattened pdf documents.
- Fonts: All fonts should be converted to outlines. If editing of text is needed, please make sure to furnish all fonts with your files.
- Vector Art vs. Raster Art: Vector Art (Line Art)
   should be supplied whenever possible. This allows
   best resolution of graphics regardless of scaling
   or size. Raster Art (Photographic) is resolution
   dependent and should be supplied at a minimum
   resolution of 75ppi @ final size. (NOTE: Consideration
   of final resolution must be considered when building
   scaled art files)

- Color Matching: Colors should always be built using the Pantone Color Library with PMS number call outs for color. This should be consistent throughout the file(s) to assure proper color accuracy and matching.
- Cut Paths: Any graphics that require cut-to-shape or contour cutting should include a "Cut Path". This vector path should be on its own layer and should be one continuous path (not segmented).
- Graphics with Bleed: Supplied art files should include a minimum ¼" (.250") bleed—larger whenever possible.
- Quality in Quality Out: The quality of the art files received has a direct impact on the quality of the printing and final graphics. If ever in question, please do not hesitate to call for help or clarification.

#### WHAT IS HIGH RESOLUTION ART?

A "dot" (also known as a "pixel") describes the number of discrete points that can be captured by digital cameras. "Dots per inch" (dpi) measures the density of the image when printed. Long story short - 300DPl is considered to be high resolution art and it needs to be that or higher to be up to snuff on each product.

#### ARE THERE ANY ARTWORK RESTRICTIONS?

Yes, we reserve the right to decline design submissions we deem offensive or infringe on any intellectual property or third party rights.

# CAN I SEE A SAMPLE OF WHAT THE PRODUCT WILL LOOK LIKE?

A digital mock-up of what the finished product will look like will be sent for approval and sign off before proceeding with the initial order.

#### WHAT IS THE MOQ?

MOQ = minimum order requirement. The minimum order requirement varies based on product and process. For example, high-visibility heat transfers and embroidered hat orders have an MOQ of 12. Can mix and match sizes/colors to meet the 12 piece requirement.

# IS IT POSSIBLE TO MAKE CHANGES TO MY ORDER AFTER I EMAIL MY PURCHASE ORDER TO THE ORDERS DEPARTMENT?

Once production starts, we are unable to make changes to your order.



# **HI-VIS CLASS 2 AND CLASS 3 VESTS**

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3, 4, 5 and 6 (front).



**BACK - 8255HL** 



FRONT - 8255HL

#### **MODELS AVAILABLE**

8216BA	8244PSV
8217BA	8245PSV
8220HL	8246Z
8220Z	8255HL
8225HL	8256Z
8225Z	8260FRHL
8229 <b>Z</b>	8310HL
8230Z	8320Z
8235ZX†	8330Z
8240HL	8356FRHL
	8217BA 8220HL 8220Z 8225HL 8225Z 8229Z 8230Z 8235ZX†

<sup>\*</sup>Non-Certified †Location 1 Not Available

МОД	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*



# **HI-VIS SURVEYORS VEST**

Digital heat transfer your logo to location 1 (back) and/or location 4 (front pocket).



**BACK - 8254** 

#### **MODELS AVAILABLE**

8248Z	8250ZHG	8254HDZ
8249Z	8253HDZ	8346Z
8250Z		

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



FRONT - 8254



# **HI-VIS T-SHIRT**

Digital heat transfer your logo to location 2 (back) and/or locations 3 & 4 (front).



FRONT - 8089



FRONT - 8391



**BACK - 8091** 

**MODELS AVAILABLE** 

8089	8281BK	8291BK
8091	8289	8391
8280BK	8289BK	

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



# **HI-VIS SWEATSHIRT**

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3 & 4 (front).



FRONT - 8393



#### **MODELS AVAILABLE**

8293	8373	8393
8372	8392	8397

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



**BACK - 8293** 



# **HI-VIS JACKET**

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3, 4, 5 and 6 (front).



**BACK - 8365** 



FRONT - 8385



FRONT - 8365

#### **MODELS AVAILABLE**

8285-IN	8366	8379	
8287	8377	8381	
8365	8379	8386	
8365BK	8381		

МОД	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



# HI-VIS STRETCH-FIT - SNAPBACK CAPS

Embroidery, non-reflective and reflective heat transfer your logo to locations 1,2,3 or 4 (snapback only).





#### **MODELS AVAILABLE**

8933

8931

#### **HEAT TRANSFER -**

MOQ	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*

#### **EMBROIDERY**

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*





# ARM/LEG BAND - BUTTON SNAP CLOSURE/SEAT BELT COVER

Digital heat transfer your logo to location 1 (center).



#### **MODELS AVAILABLE**

8001

8004

моц	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





# **HI-VIS NECK SHADE**

Digital heat transfer your logo to location 1 (back).



#### **MODELS AVAILABLE**

8006

8005

HEAT TRA	NSFFR -		RECOMMENDED
		V	,

12
1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

#### **EMBROIDERY**

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

#### NOTES:

Embroidery available on front only.



# SKULLERZ® EYEWEAR

# **SAFETY GLASSES**

Pad print your logo to location 1 (temple) and/or location 2 (lens).





#### **MODELS AVAILABLE**

BALDR**	SAGA*	VALI*	
ODIN**	SKOLL*		
DAGR*	THOR**		
*Location 1 Not Available			
**Location 2 Not Available			

#### **PAD PRINT**

MOQ	144
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

#### **NOTES:**

Price is per imprint applied. One color only.



# SKULLERZ® HEAD PROTECTION

# **BUMP CAPS**

Digital heat transfer or embroider your logo to location 1 (front).



#### **MODELS AVAILABLE**

8950	8955	8960XL
8950XL	8960	8965

#### **EMBROIDERY**

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

мод	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



# SKULLERZ® HEAD PROTECTION

# **HARD HATS**

Pad print or sticker your logo to location 1 (front), and/or location 2 (sides) and/or location 3 (back).



## **MODELS AVAILABLE**

8970	8972	
8971	8973	

PAD PRINTING - RECOMMENDED		
MOQ	40	
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*	

#### **NOTES:**

One or two color.



**BACK - 8970** 

#### **STICKER**

MOQ	12
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



# PROFLEX® GLOVES

# **GLOVES AND SLEEVES**

Digital heat transfer your logo to location 1 (cuff).



## **MODELS AVAILABLE**

7001	7022	7041
7021	7031	7941

#### **HEAT TRANSFER**

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

#### **NOTES:**

Per pair.



# PROFLEX® SUPPORTS

# **BACK SUPPORTS**

Digital heat transfer your logo to locations 1 or 2 (either side).



#### **MODELS AVAILABLE**

100	1100SF	1625
100HV	1400UN	1650
1051	1600	2000SF

#### **HEAT TRANSFER**

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

1400



# **FIRE & RESCUE GEAR BAGS**

Digital heat transfer your logo to location 1 (back or sides) and/or location 2 (pocket end).



**BACK - 5005** 



**BACK - 5005W** 

#### **MODELS AVAILABLE**

5005	5005W
5005P	5008

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





# **DUFFELS**

Digital heat transfer your logo to location 1 (back).



#### **MODELS AVAILABLE**

5020 5020P

12
1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



## WATER RESISTANT DUFFEL

Embroider your logo to location 1 (top flap).



## **MODELS AVAILABLE**

5030

#### **EMBROIDERY**

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*

## **GENERAL DUTY GEAR BAG**

Digital heat transfer or embroider your logo to location 1 (back) and/or location 2 (pocket end).



#### **MODELS AVAILABLE**

5116

## **HEAT TRANSFER -**



моц	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*

#### **EMBROIDERY**

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided. From order acceptance date*



# **GEAR BAGS**

Digital heat transfer your logo to location 1 (back or side).



# LOGO 1

**BACK - 5060** 

#### **MODELS AVAILABLE**

5060	5080
5063	5130

\*Black top location not available

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*



**BACK - 5080** 



# WHEELED GEAR BAG

Embroider your logo to location 1 (top flap).



## **MODELS AVAILABLE**

5120

# **EMBROIDERY**

МОД		12
LEAD	TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*



# **GENERAL DUTY GEAR BACKPACK**

Embroider your logo to location 1 (top of flap).



5143

**MODELS AVAILABLE** 

EMBROIDERY

MOQ

12

2 weeks on new logos, 1
week on existing logos.
Please allow additional
time for larger orders.
Additional art
fees may apply if highresolution art is not
provided.
From order acceptance date\*

5143



# **SQUIDS® GRABBERS**

# **GLOVE CLIPS**

Pad print your logo to location 1 (two sides one clip) or locations 1 and 2 (two sides both clips).





#### **MODELS AVAILABLE**

3400\*

3405†

3420\*

\*Available in bulk, print on two sides both clips. †Print on two sides one clip.

#### **PAD PRINT**

MOQ	240
LEAD TIME	8 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

#### **NOTES:**

Black or white only, other colors available for an additional cost. Individually packaged items must be ordered in multiples of 6. Bulk packaged items will deliver in packs of 100.

#### **SAFETY SLOGANS:**

- "Think Safety"
- "Be Tenacious"
- "Safety First"
- "Stop Hand Injuries"
- "Zero Injuries"







# PLASTIC WIDE MOUTH WATER BOTTLE

Pad print your logo to location 1 (side).



5151

#### **MODELS AVAILABLE**

5151

#### **PAD PRINT**

МОД	100
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

## **INSULATED STAINLESS STEEL WATER BOTTLE**

Laser etch your logo to location 1 (side).



5152

## **MODELS AVAILABLE**

5152

#### **LASER ETCH**

MOQ	25
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



# **PHASE CHANGE COOLING VEST**

Digital heat transfer your logo to location 1 (back) and/or location 2 (front).



**BACK-6230** 

#### **MODELS AVAILABLE**

6230	6255
6235	6260

ром	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided.



**FRONT - 6230** 



## **MULTI-BAND**

Customize our multi-bands by using one of our templates or with a completely custom design.



6485

#### **MODELS AVAILABLE**

6485 6485HV 6487

#### **SUBLIMATE**

MOQ	6
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

#### **NOTES:**

Completely custom. Design from scratch or use one of our 5 templates.

#### **CUSTOM EXAMPLES**







#### **TEMPLATES**













## **COOLING TOWEL**

Digital heat transfer or screen print your logo to multiple locations.



6602



6602MF

#### **MODELS AVAILABLE**

6601	6602MF
6602	6603



мод	12
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

#### **SCREEN PRINTING**

MOQ	12
LEAD TIME	3 weeks. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

#### **NOTES:**

One color only. BULK not included.



# **ABSORPTIVE BANDS**

Digital heat transfer your logo to location 1 (front).



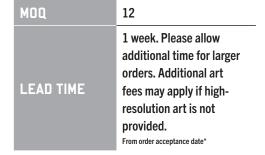
6605





**MODELS AVAILABLE** 

## **HEAT TRANSFER**



6615





# **HIGH PERFORMANCE HAT W/ NECK SHADE**

Digital heat transfer or embroider your logo to location 1 (front) and/or digital heat transfer your logo to location 2 (neck shade).



#### **MODELS AVAILABLE**

6650

<b>HEAT TRANS</b>	FER - RECOMMENDED
моц	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-
	resolution art is not provided. From order acceptance date*



#### **BACK - 6650**

#### **EMBROIDERY**

МОД	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

#### NOTES:

Embroidery available on front only.



# HARD HAT COOLING ATTACHMENTS

Digital heat transfer your logo to location 1 (back).



**6717CT** 

LOG0

## **MODELS AVAILABLE**

6660 6670CT 6717CT

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





# **COOLING ARM SLEEVES/BANDANAS/TRIANGLE HAT**

Digital heat transfer your logo to location 1 (wrist or front).



#### **MODELS AVAILABLE**

6690	6705CT	6710MF	
6700CT	6710CT		

MOQ	12
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided.





## **SNAP-UP RANGER HAT**

Digital heat transfer your logo to location 1 (front).



#### **MODELS AVAILABLE**

8936

MOQ	12
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.



# **COOLING SKULL WRAPS AND CAPS**

Digital heat transfer your logo to location 1 (front).



#### **MODELS AVAILABLE**

6634

6632

MOQ	12
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





# **COOLERS**

Pad print your logo to location 1 (front).



#### **MODELS AVAILABLE**

5170

## **PAD PRINT**

МОД	12
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.  From order acceptance date*



# SHAX® SHELTERS

# **POP-UP TENTS**

Digital heat transfer your logo to location 1 (front panels) and/or location 2 (sides) or sublimate your design on entire tent.



#### **MODELS AVAILABLE**

6000	6000C	6015	
6010	6005		

#### **HEAT TRANSFER**

MOQ	1-25
LEAD TIME	1 week. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided.

#### **NOTES:**

Black or white only. MAX of 25 tents. No pallet discount.



**6005 CUSTOM SUBLIMATED TENT** 

#### **SUBLIMATE**

МОД	1
LEAD TIME	2 weeks. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.

#### NOTES:

Completely custom product with full-color wide dye sublimation. No color limitations - entire canopy & valance printing capabilities.



# THERMAL BASE LAYER - SHIRT AND BOTTOMS

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3, 4, 5 and 6 (front).



## **MODELS AVAILABLE**

6480

6435

MOQ		12
LEAD 1	ГІМЕ	1 week. Please allow additional time for larger orders. Additional art fees may apply if high-resolution art is not provided.





**FRONT - 6480** 

**BACK - 6480** 



# THERMAL JACKET AND BIBS

Digital heat transfer your logo to locations 1 and/or 2 (back) and/or locations 3, 4, 5 and 6 (front).





**FRONT - 6466** 

**BACK - 6466** 

#### **MODELS AVAILABLE**

6466

6471

#### **HEAT TRANSFER** · RECOMMENDED

12

LEAD TIME

1 week. Please allow additional time for larger orders. Additional art fees may apply if highresolution art is not provided.

From order acceptance date\*





#### **EMBROIDERY**

моа 12

**LEAD TIME** 

week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if highresolution art is not provided. From order acceptance date\*

2 weeks on new logos, 1

**FRONT - 6471** 

**BACK - 6471** 



# **BEANIES**

Embroider your logo to location 1 (side).



#### 6806

#### **MODELS AVAILABLE**

6804	6812	6820
6806	6816	
6811Z	6818	

#### **EMBROIDERY**

MOQ	12
LEAD TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

#### **NOTES:**

6816 will no longer be reversable.



# **BALACLAVAS**

Embroider your logo to location 1 (forehead) and/or location 2 (neck).



# **MODELS AVAILABLE**

6821	6824	6828	
6822	6826	6960	
6823	6827		

## **EMBROIDERY**

МОД		12
LEA	) TIME	2 weeks on new logos, 1 week on existing logos. Please allow additional time for larger orders. Additional art fees may apply if high- resolution art is not provided. From order acceptance date*

